

## **Student Guidance**

In addition, the NOHA team, made up of the people in charge of each training module, has established tutoring hours to attend to NOHA students and meet periodically to share the monitoring of students and establish joint improvement actions.

A specific feature of the NOHA programme is the figure of the NOHA coordinator. NOHA COORDINATOR. This is the person responsible for the support and guidance of the students in each of the universities of the network. He/she attends to any individual or group technical-administrative request from students before they join the Master's programme, during the process of selection and incorporation to the University of Deusto, throughout the Master's, after finishing the programme, continues to be the contact, support and guidance person.

The NOHA coordination is in charge of the attention to the students for all practical aspects related to the course: materials and documentation, access to university services, international university services, international mobility in the second and third semesters, coordination of work placement, welcoming students, immediate response to doubts or requests.

The NOHA Master has developed its own e-learning platform. The group of NOHA Universities that participate in the Erasmus Mundus Master's Degree in International Humanitarian Action have a joint Virtual Campus, the NOHA Brightspace. Through this platform, the students can interact directly, serving as a space for the notification of messages, the exchange of materials, forum, virtual space for group work, etc...

The NOHA Master's quality procedure establishes the active participation of students in the programme through a process of evaluation of the training modules of the master's and the creation of a Monitoring Committee for the programme, composed of the NOHA coordinator, two members of the teaching staff and two students.